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3<sup>rd</sup> February 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/01/07.

You requested the following information:

• **Who provides the organisations BACS payments and Direct Debit collection software?**

NHS SBS provide the BACS service on behalf of the Trust for supplier payments. Payroll bureau provide similar service for employee payments, with SBS managing tax and pension payments. We do not use Direct Debit collection.

• **Please provide a list of your suppliers of the above software.**

Not applicable.

• **How you came to the decision to choose these companies?**

Not applicable

• **Are these solution(s) hosted on premise or cloud hosted?**

Not applicable.

• **Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.**

Not applicable.

• **When does your current contract(s) with BACs payment and direct debit collection software expire?**

We pay an annual subscription.

- **Will this service(s) be tendered and if so where?**

No plans to date

- **What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?**

Not applicable

- **With whom does the organisation hold its primary bank account?**

National Westminster Bank as part of the RBS group.

- **Does the organisation, acting as a Bureau, provide BACS processing on behalf on any other organisation?**

No.

- **What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).**

It would use BACS , cheque, Direct Debit, Faster/CHAPS Payments

- **Who is the person responsible for BACS processing and Direct Debit collection software?**

Please see the information above. The outside services do this on behalf of the Trust therefore this question is not applicable.

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust